

User Manual

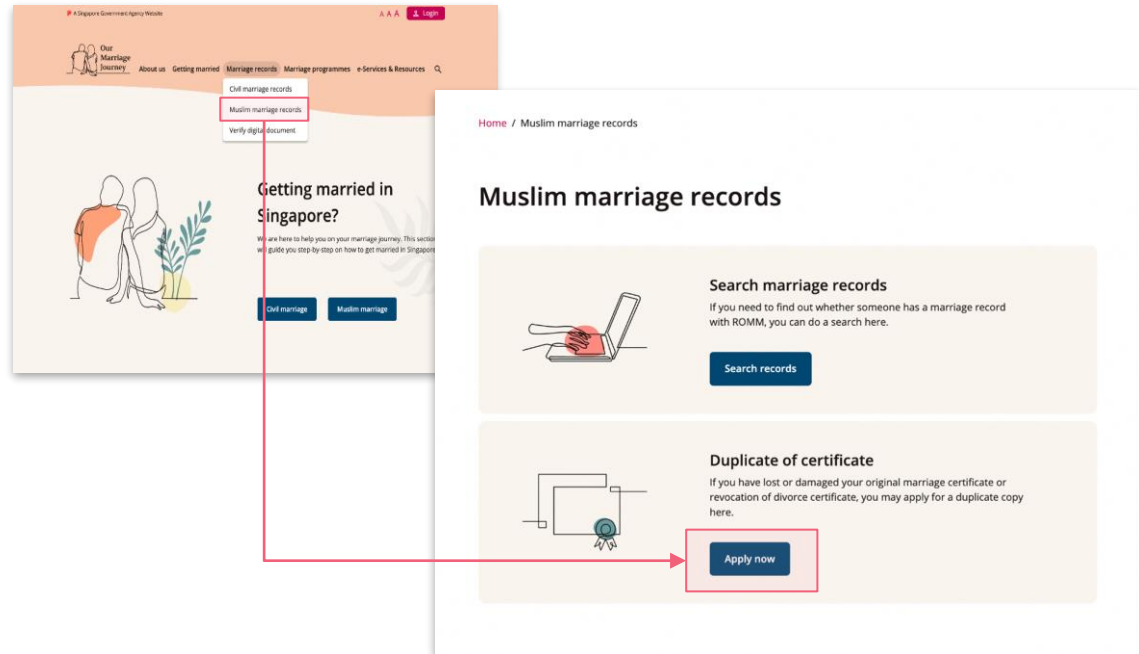
Registry of Muslim Marriages
Our Marriage Journey Public User Portal



Duplicate marriage certificate

1

From homepage, select
Marriage record - Muslim
marriage records to access the
Duplicate of certificate eservice



2

Click **Apply now** in the **Duplicate of certificate** section to enter the duplicate of certificate page

A Singapore Government Agency Website

Our Marriage Journey

About us Getting married Marriage records Marriage programmes e-Services & Resources

Civil marriage records
Muslim marriage records
Verify digital document

Home / Muslim marriage records

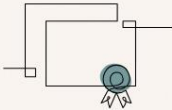
Muslim marriage records



Search marriage records

If you need to find out whether someone has a marriage record with ROMM, you can do a search here.

Search records



Duplicate of certificate

If you have lost or damaged your original marriage certificate or revocation of divorce certificate, you may apply for a duplicate copy here.

Apply now

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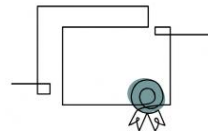
View information regarding the **Duplicate of certificate** and choose either **I have a Singpass account** or **I do not have a Singpass account** to start the process

[Home](#) / [Muslim marriage records](#) / Duplicate of certificate

Duplicate of certificate

How to apply for Duplicate of certificate:

- Online via ROMM's Duplicate of certificate e-service
- Onsite Internet kiosks at the [ROMM Office](#)

[I have a Singpass account](#)[I don't have a Singpass account](#)

Available for application

Marriage certificate



Revocation of divorce certificate



Information not reflected

Marriage certificate



Revocation of divorce certificate



How to apply for duplicate of certificate

Marriage certificate



Revocation of divorce certificate



Different entry for Singpass holder applicant and Non-Singpass holder applicant If non-Singpass holder, the requestor's information will be required

Step 3 of 6

Requestor

Requestor's profile

Full name

ID type

ID number

Nationality

Email address①

Please ensure your email address is correct to receive email notifications from us.

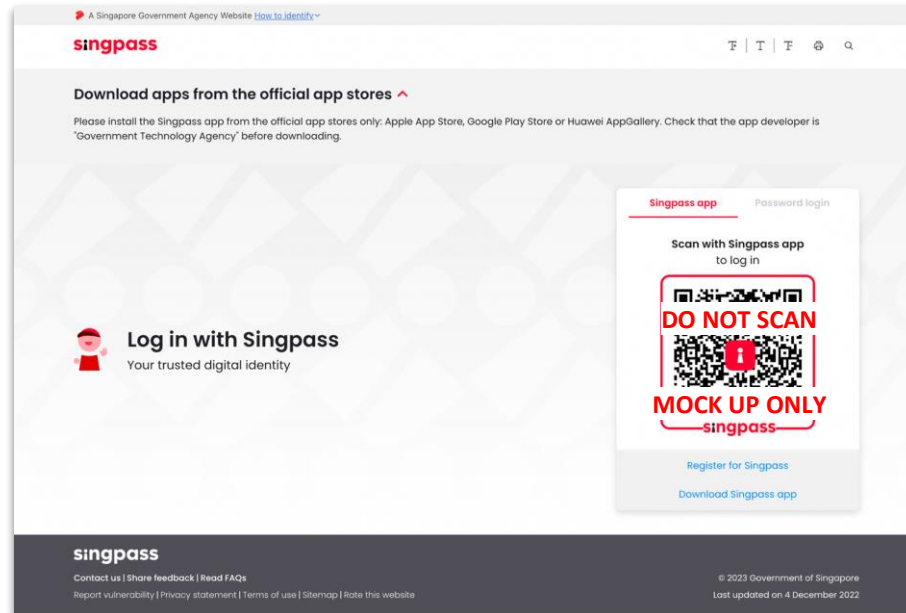
Mobile number

Office/ Home number

Optional[Continue](#)[Back](#)

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If I have a Singpass account is chosen, log in via Singpass



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After choosing **Service type**,
click **Continue** button

Step 1 of 6

Select duplication certificate service

Service type



Duplicate marriage certificate



Duplicate revocation of divorce certificate

Continue

6

Fill in **ID type**, **ID number**, **Marriage certificate number** and also **choose Mode of collection**. Then click **Continue** button to proceed with the next step

Step 2 of 6

Apply duplicate of marriage certificate

Please enter the identity or passport number that appears on your marriage certificate.

ID type

SINGAPORE PINK IDENTIFICATIO... ▼

ID number

SXXXXXXX

Marriage certificate number ⓘ

001234

Mode of collection



By post



Self-collection at ROMM office

Collection time: Between 3pm and 5pm on the next working day

Continue

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Fill all the fields required for the **Requestor's profile**, then click **Continue** button

Step 3 of 6

Requestor

Requestor's profile

Full name

REQUESTOR NAME

ID type ID number

SINGAPORE PINK IDENTIFICATIO... SXXXXXXX

Nationality

SINGAPORE CITIZEN

Email address

XXX@XX.COM

Mobile number

+65 XXXXXXXX

Office/ Home number

+65

Optional

Mailing address ⓘ

Country

SINGAPORE

Search your address

XXXXXXXX . X

Block / house number Street name

XX XXXX XXXX XXXXX ROAD

Floor Unit Building name Postal code

XXXX XXXX XXXXX XXX

Description

Continue Back

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After reading the information under **Acceptance**, click the **checkbox** for “I have read, understood and agree to the terms and conditions outlined above.”, then click the **Continue** button

Step 4 of 6

Acceptance

- All payments made are non-refundable.
- For payments made through the Internet, ROMM accepts only payments made in Singapore currency via Credit Card (eNETS Credit).
- For payments made at the kiosks located in ROMM office, ROMM only accepts payments made in Singapore currency via credit card and NETS. Applicants are advised to collect a copy of the receipt from the printer.



I have read, understood and agree to the terms and conditions outlined above.

protected by reCAPTCHA

[Privacy](#) - [Terms](#)**Continue****Back**

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If there is **no marriage record** found, “No matching record was found” pop up message will appear

Step 4 of 6

Acceptance

- All payments made and received in Singapore currency via the designated bank account.
- For payments made and received in Singapore currency via the designated bank account.
- For payments made and received in Singapore currency via the designated bank account.

☒ I have read, understood and agree to the terms and conditions outlined above.

protected by reCAPTCHA 
[Privacy](#) [Terms](#)

[Continue](#) [Back](#)

No matching record were found. ×

We cannot find any matched record based on the search criteria you filled in.

[OK](#)

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If a marriage record is found, a **Payment summary** page will be displayed. Click **Process payment** button to proceed with payment

Step 5 of 6

Payment summary

Please proceed to make payment within 15 minutes. You will be leaving the current website to the eNETS Payments website. Only **after successful payment** will you be brought back to the Our Marriage Journey website to continue with the transaction. Please stay in the website **until you see the confirmation page or the records selection page**, if the system found you have multiple records.

Search criteria

ID type
FOREIGN TRAVEL DOCUMENT

ID number
AXXXXXX

Marriage cert No.
123456

Selected mode of collection
POST

Requestor's profile

Full name
ABC

ID type
SINGAPORE PINK IDENTIFICATION CARD

ID number
SXXXXXX

Nationality
AMERICAN

Email address
1@TEST.COM

Mobile number
+6566667777

Mailing address

Country
SINGAPORE

Address
ABC Block, DEF ROAD, 123456

Payment summary

Item	Quantity	Unit price
Duplicate of marriage certificate	1	37.04
GST	1	2.96

Total Amount payable

S\$40.00**Process payment**

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You will be redirected to the eNets page to complete payment

Tuesday, 18 February 2020

eNETS

Consumer eNETS

Privacy Policy

Security Guidelines

Customer Service

credit/debit card payment

If you are using a pop-up blocker, please add the following list as your allowed sites. Otherwise, the relevant transaction pages from the banks may not be displayed, or your transaction request may not be completed.

1. www.enets.sg

TRANSACTION INFORMATION

Merchant Name: REGISTRY OF MARRIAGES C

Merchant Reference Code: EF00000000000073807

NETS Reference Code: 20200218154548268

Amount: SGD 42.00

Important Notice: Please note down the transaction information in this section just in case you need to raise any query on this transaction.

Fast, Secure & Hassle-free transactions



CREDIT/DEBIT CARD INFORMATION

Name on Card:

Card Number:

Please note that the Credit Card Number should be 13 or 16 digits. Please input your card number without space or dash.

CVV / CVC2: [What is CVV/CVV2/CID]

Expiry Date: / (eg: 2020)

☐ I have read, understood and accepted the following:

- The return & refund policy for the purchase of relevant products / services.
- The collection, use, disclosure and sharing of this information, which to the best of my knowledge

VISA 

MasterCard 

Confirmation

Marriage record (0400281)

Marriage date : 28 Jul 2023

Groom

Groom's name

ID number: SXXXXXX

Bride

Bride's name

ID number: SXXXXXX

Next steps

The document will be mailed to you the next working day. You may expect to receive it within 7 days (for local addresses) or about 2-3 weeks (for overseas addresses), depending on the postal service.

[Apply for more copies](#)

Search criteria

ID type
SINGAPORE PINK IDENTIFICATION CARDID number
SXXXXXXMarriage cert No.
123456Selected mode of collection
POST

Requestor's profile

Full name
Requestor's nameID type
SINGAPORE PINK IDENTIFICATION CARDID number
SXXXXXXNationality
SINGAPORE CITIZENEmail address
123@gmail.comMobile number
+65 12345678

Mailing address

Country
SINGAPOREAddress
ABC block, DEF street

Transaction information

We will send the receipt to your email. Please print or keep a soft copy record of your receipt and quote the receipt number when making enquiry on payment-related matters.

Transaction date and time

20 Jun 2023, 5:28pm

Payment method

CREDIT CARD

Receipt number

M-EX0000000001011807

Reference code

EX011687

GST registration number

MG-8400000-5

Payment summary

Item	Quantity	Unit price
Duplicate of marriage certificate	1	37.04
GST	1	2.96

Total Amount payable

S\$40.00

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After payment, you will be redirected to OMJ website to view the Confirmation page